**LPC Meeting – Wednesday 12th July 2017**

Avon LPC Office, 14a High Street, Staple Hill, Bristol, BS16 5HP

9am – 5pm

Present: Lisa Fisher, Richard Brown, Chris Howland-Harris, Jerry Long, Roger Herbert, Stuart Moul, Sadik Al-Hassan, Alan Smith, David Tomlinson, Tanzil Ahmed, Emily Stone.

Apologies – Anna White, Hilary Collyer, Matthew Robinson.

June Minutes – agreed and will be posted on the website.

Pharmacy contracts – updates circulated.

Declarations of Interest – None

CCA nomination for report –

Amendments to Training Log – None

Welcome to Emily Stone replacement for Jenny Herdman whist on maternity leave.

Treasurers Report

Review of accounts and discussion around the maximum that can be held in an account. The balance includes the HEE Grant which will be spent.

Discussion around the average cost per item and the different ways GP’s are making appointments (acutes being telephone triaged with scripts going to other pharmacies) with the patients and how this can have an impact on the pharmacy located near to the surgery as the patient chooses which pharmacy to visit.

Easter was included twice last year which has affected the statistics for the start of the year.

Review of HEE Grant and how much has been spent so far with the HLP Champion and leadership courses being run by Avon Healthcare Services.

QPSM Report

We are still waiting to see how the submissions went, this should be released shortly.

100% of our independents got through the QPS gateway, the main points lost were for HLP and APR.

2 further HLP Workshops aimed at Independents. Jerry found 2 new venues, YMCA in Bath and the helicopter museum in Weston Super Mare.

Avon LPC have been short listed for the C&D Awards, which Lisa, Richard, Judith and Jerry are attending tonight.

Support for HLP level 1, continue to assist as many independents get to level 1.

Hospital Discharge MURS/NMS ice breakers are being used at meetings to get the message across to the pharmacies about the importance of this. Discussion around the confusion about when the pharmacy can do a discharge MUR over the phone. The pharmacy should be encouraging the patient to come into the pharmacy to complete an MUR but if this is not possible the pharmacist should use their professional judgement and do a MUR over the phone and record the reason why this has been done.

Timing of future meetings

Lisa has explained why the last meeting was cancelled, lack of content and the cost incurred in running the meeting. An update should have been sent out and this was an oversight.

Discussion around how often the meetings should be run in the future, should the gap between meetings be extended. The committee have agreed that the meetings should continue as they have been but that occasionally a meeting maybe cancelled if there is a lack of content.

Jerry, Lisa, Richard and Judith have a monthly meeting also to ensure everyone is aware of what is happening.

STP Update

Richard attended this meeting at the end of June. The focus is mainly on GPs, however pharmacies and other primary care organisations are now beginning to be recognised as part of the solution. Lisa is keen to get some of the people who were at this meeting out to visit a pharmacy, Richard will contact One Care to see if they would like to visit a pharmacy to raise the profile of what the pharmacy can offer.

Branded Generics

The PSNC are pushing for a new contract that is non margin based. Discussion around the implications of this happening.

Discussion around what the pharmacy should do if a branded generic is out of stock. Richard has put a service into PharmOutcomes for the pharmacies to complete to document what they do in these circumstances. Richard will put a message on PharmOutcomes to send to pharmacies to get them to use it to enable Avon LPC to collect the data.

Richard shared the draft CPCP (Community Pharmacy Care Plan) service patient pathway, of how to care for a patient over a year.

Conference

Plan for the Evening – LPC Update, Jane Coleburn NBT, PSNC Alastair Buxton, Sanjay Ganvir, Green Light Pharmacies in London. Discussion around timings for the evening.

Sanjay is charging for his time, the committee are happy with this, there are no pharmacy visits to be done this year.

Suggestion to send a meeting invite to the area managers.

Flu

David mentioned there were gaps in the service provision last year. AHS flu vaccination training is running in July.

Contact Virgin Care to see if they want Avon LPC/AHS to do the flu vaccinations – Jerry

Review of the flu statistics over the past 2 years.

David mentioned sending out communications regarding Flu Vaccinations as helps keep the focus in the pharmacy.

Changes to supplementary hours – 3 pharmacies have recently reduced their opening hours by 3 hours per week, we are keeping track of these.

Urgent and Emergency Care Plan

Urgent & emergency care steering committee - Plans are currently being discussed around the use of pharmacy in emergency care to ease pressure on the of out of hours and accident & emergency departments.

Follow Up from Letter to Contractors & Commissioners

Not much feedback has been received from this letter.

Some conversation in the CCGs around 7-day prescriptions and the need for this.

Weston General Hospital are issuing FP10HPs for CDS 7/14 day scripts to be dispensed immediately for the patient to be discharged.

LPC to contact North Somerset contractors to inform them that this should only be dispensed within a reasonable time frame.

Hub Prescription Ordering

North Somerset CCG are going to potentially trial this in their area.

Avon LPC are to liaise with the CCG to see what is the best way to approach this.

2018 LPC Election Process

Discussion around the election process for the 2018/2019 committee.

A letter will be sent out to independent contractors in December 2017 to allow for potential independent candidates to stand for the election.

HLP/Implementation Manager Update

Discussions with Southmead Development Trust for a project to help people get into work.

Phase 1 (5 pharmacies across B&NES) of Not Dispensed Scheme is going very well and the engagement is excellent.

Phase 2 of Not Dispensed Scheme is about to be launched

Hospital Discharge MUR/NMS – currently focusing on increased compliance.