

Avon LPC Training Events

July 2014

Inappropriate Use of Self Care Meds

Do you know how to deal with a customer who repeatedly asks for the same product? Are you concerned about OTC meds abuse?

At this training evening for **ALL pharmacy staff** involved in sale of OTC medicines, find out about:

- ❖ Opioid pain dependency
- ❖ How to engage with customers where you suspect abuse of over the counter medicines
- ❖ How to instigate difficult conversations to explore the inappropriate use of self care medicines



Wednesday 16th July

Venue: Engineer's House

Clifton Down Road, Clifton,
Bristol BS8 3NB

Wednesday 23rd July

Venue: Fry's Conference Centre

Somerdale, Keynsham,
Bristol, BS31 2AU

Buffet available at each venue from 6:30pm; Events start at 7:30pm
Please confirm attendance by sending your name & pharmacy,

to Avon LPC: bookings.avonlpc@gmail.com

OPEN TO ALL PHARMACY STAFF
from Pharmacists to Medicine/Healthcare Assistants

These events will count towards your Continuing Professional Development