**Public Health Primary Care Contracts**

**Provider Event Questions – Monday 17th March 2025**

**General**

1. Are these new tariffs fixed for the duration of the contract, or is there an opportunity for these to increase?

A: The tariffs will be reviewed throughout the life time of the contract, and we will discuss any potential changes with you, the LMC and the LPC before new tariffs are finalised.

1. If we are already registered on Proactis do we have to re-register?

A: You will not need to re-register.

1. How do we know if we have the correct DN number?

A: The contract number is DN760288.

**GP specific questions:**

1. Shared care & alcohol detox in a single specification - will we be able to only complete one part, or do we have to do both?  We currently do shared care but not alcohol detox.

A: You can still continue to deliver only one element.

1. Will you be getting the DSA wording agreed by the DPO's before sharing?

A: One Care will pick this up in their communications with you about the DSA.

1. To confirm this would be lucy hunt re dpo?

A: One Care will pick this up in their communications with you about the DSA.

1. Also how do we amend claims if the data One Care pull is incorrect?

A: You will need to email [PH.Business@bristol.gov.uk](mailto:PH.Business@bristol.gov.uk) and [nhshealthchecks@bristol.gov.uk](mailto:nhshealthchecks@bristol.gov.uk) if it relates to NHS Health Checks.

1. Do we have to use One Care or can we continue to send invoices?

A: We want all practices to use One Care, this way payments to practices will quicker.  Currently we still have outstanding invoices to be paid for Q1 of 2024/25 (April to June) so want to stop this.

1. Will ONECARE be issuing GP Practice EMIS searches for the Data Extractions? and if so, how are they going to identify the Sexual Health submissions that are done by 3rd party organization's from those done at the GP Practice? As they use the same codes and I manually filter those out before I submit figures on a Quarterly basis.

A: One Care will pick this up in their communications with you about the DSA.

1. If we are using Ardens templates the coding should be right?

A: Ardens template applies for NHS Health Checks, and the Sexual Health are working with Ardens to ensure correct codes are in place for LARC. We will give practices a crib sheet for the codes if that’s ok?

1. I am not certain how OneCare can validate the data so we would check it anyway

A: One Care will pick this up in their communications with you about the DSA.

1. When we raise an invoice, we have a debtor on our system which informs our future cash flows and is formal record rather than relying on an informal system outside the accounting system.

A: We will send you a remittance of the payments made so you will have this as a record.

**Pharmacy specific quesitons:**

1. Is it right that payment to pharmacy for an EHC consult has been reduced?

A: No, its increased from £14 (2024/25) to £15 (2025/26).

1. Providing we undertake to begin the process of quarterly health checks are we able to claim the enhanced amount straightaway. Trying to do these checks for all our clients in month 1 is impractical.

A: Yes, we have agreed with the LPC there will be a grace period for these checks to be undertaken.