**Quick Start Guide: Sexual Health Services for Pharmacies (BNSSG)**

**1. Getting Started**

✅ **Training & Competency**

* Sign the Local Authority contract.
* Sign and retain PGDs in-store.
* Complete Declaration of Competence (via PharmOutcomes) including:
  + CPPE Emergency Hormonal Contraception (EHC) e-learning + assessment (last 3 years)
  + CPPE Safeguarding Children & Adults (last 2 years)
  + HEE e-LfH Emergency Contraception Module 4 of the Sexual and Reproductive Healthcare programme (last 3 years)
  + HEE e-LfH Child Sexual Exploitation (last 3 years)

⚠️ Include **dates** when confirming training completion on PharmOutcomes. Missing dates trigger a 90-day grace period.

⚠️ No **nhs.net** email? Use CPPE e-LFH Registration Easy Guide (found on your local authority page).

**2. Supplies & Ordering**

* **Order Chlamydia /Gonorrhoea self-sampling test kits** (to be given during EHC consultation)  
  Email: [orders@sh24.org.uk](mailto:orders@sh24.org.uk)
* **Condom Packs** (to be given during EHC consultation) Email: [orders@sh24.org.uk](mailto:orders@sh24.org.uk)

⚠️ Chlamydia and gonorrhoea self-sampling test kits should only be given to residents in Bristol, North Somerset and South Gloucestershire.

⚠️ Patients under 16 cannot currently activate/register the test kits online so should be directed to access testing via a Yuno sexual health clinic.

**3. Service Delivery FAQs**

* **EHC for Over-25s**:  
  Permitted in *exceptional* cases of vulnerability – must justify in PharmOutcomes free-text box.
* **Levonorgestrel Supply**:  
  Permitted up to **96 hours** post-UPSI based on FSRH guidance.
* **Minimum Age**:  
  PharmOutcomes accepts patients **10+**.  
  Ages **under 13** trigger mandatory safeguarding alerts.
* **No IT Access in Room?**  
  Live PharmOutcomes use strongly recommended – tablet/laptop sufficient.

**4. Safeguarding & Referrals**

⚠️**Concerns about patient safety**?  
Discuss with patient → escalate to local safeguarding team if needed.

📞 Local contacts:

* **Bristol**: First Response – 0117 903 6444
* **North Somerset**: Care Connect – 01275 888 801
* **South Glos**: ART – 01454 866 000 (office hours) or 01454 615165 (out of hours / weekends).
* **Out of Hours**: 01454 615165  
  Info: [Welcome to the South West Child Protection Procedures](https://swcpp.trixonline.co.uk/)

**5. Specialist Clinic Info**:  
[Sexual health clinics | Yuno sexual health](https://yunosexualhealth.co.uk/find-a-clinic-or-pharmacy)

Use embedded **PharmOutcomes** links for automated IUCD referrals and signposting.

Professionals can access urgent clinical advice from the Yuno sexual health service via a professional helpline (0117 342 6913).