

Strategic Plan 2025-6

To empower community pharmacies across Avon and Wiltshire to be essential forward thinking clinical partners in the sustainable delivery of integrated care

- Support pharmacies to take ownership of their business and healthcare environment
- Ensure fair and appropriate remuneration for services locally commissioned into pharmacy
- Support pharmacies to review the provision of non-commissioned services to provide sustainability of the sector
- Support pharmacies to incorporate new technology including remote consultations including working with surgeries in relation to the deployment of GP Connect
- Creating capacity in pharmacy to deliver additional services

Training and Development

- Support contractors with engaging and delivering a high quality Foundation Pharmacist training programme
- Engagement with the wider pharmacy team with face to face and online training
- IP Qualification
 - Train an additional 30 community pharmacists to become IPs in 2025/26
 - ICB Funding and support including help recruiting DMP / DPP
 - Positive recruitment driver to increase the number of pharmacists in community
 - Support existing IP Pathfinder sites and where possible look to expand the project
- Lead and develop the LPC team to provide high quality support and guidance to all contractors

NHS Commissioned Services

- NHS Pharmacy First
 - To achieve >80% of pharmacies achieving the (£500) finance gateway criteria >66% hitting (£1,000)
 - Aim to achieve 9,000 clinical pathway consultations per month
 - Continue growth of PF through GP, NHS111, UTC, A&E and 111Online referrals
 - Aspiration to achieve 20,000 Pharmacy First consultations per month
 - 90% of surgeries formally referring patients to pharmacies
- New Medicines Service
 - Raise awareness with pharmacies about the change in the service specification
 - Grow awareness across the wider primary care about NMS
 - Aim for 15,000 NMS consultations per month
- Hypertension Case-Finding
 - Aim for 75% of patients who require an ABPM are getting an ABPM in the pharmacy
- Pharmacy Contraception Service
 - One surgery per PCN to go live with referring patients
- Develop additional PGDs commissioned by the ICBs
 - Develop new PGDs to provide services to support the National Pharmacy contract
 - Successfully implement new commissioned services

Pharmacy Support

- Delivery of services across all pharmacies
 - For example, Pharmacy First, PGDs, NMS, DMS, vaccinations
- Analysis of BSA / PharmOutcomes data to identify trends in performance and support where needed

Primary / Secondary Care working relationships

- Integrated Care Boards
 - Development of new financially sustainable services and PGDs
 - Representation at senior levels across the ICBs to support pharmacy contract delegation
 - To see a reduction in the use of branded generics due:
 - patient safety – confusion due to multiple branded products being prescribed
 - Shortages leading to increased surgery time in changing prescriptions along with failure to supply to patients
 - Financial implications for pharmacy due to often providing at a financial loss
- Local Authorities
 - Work with our LAs to further develop the locally commissioned services
- GP / Pharmacy relationships
 - Achieve three surgery / pharmacy meetings per year across each PCN
- Primary Care Networks
 - Support the activity of the pharmacy PCN leads to deliver increases in the oral contraception service
 - Provide management guidance and support to the PCN Leads through regular management meetings

Communications

- Increase working links with secondary care establishments
- Stakeholder engagement
 - Support pharmacies to develop their links with their MPs
 - Pharmacies / MPs / Councillors / GPs / Practice Managers / NHSE-WTE / Universities
 - Raise awareness of the successes in pharmacy
- Communications directly with contractors
 - Conference
- Local media representation

LPC Finances

- LPC financial governance
- Yearly summary to contractors
- Work to obtain project grants