

## Strategic Plan 2026-7

**To empower community pharmacies across Avon and Wiltshire to be essential forward thinking clinical partners in the sustainable delivery of integrated care**

- Empower pharmacies to develop private services
- Support pharmacies to take ownership of their business and healthcare environment
- Ensure fair and appropriate remuneration for services locally commissioned into pharmacy including pilots
- Support pharmacies to incorporate new technology
- Creating capacity in pharmacy to deliver additional services

### Training and Development

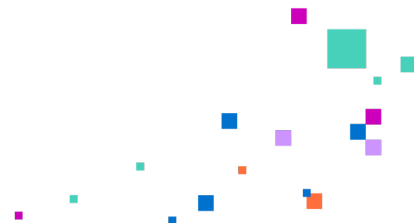
- Support contractors with engaging and delivering a high-quality Foundation Pharmacist training programme
- Support contractors to consider the benefits of training and employing a pharmacy technician
- IP Qualification
  - Train an additional 30 community pharmacists to become IPs in 2025/26
  - ICB/NHSE Funding and support including help recruiting DMP / DPP
  - Positive recruitment driver to increase the number of pharmacists in community
  - Support the continuation of IP Pathfinder sites and where possible look to expand the project
  - Support the role out of prescribing from community pharmacy when announced in pharmacy contract
- Lead and develop the LPC team to provide high quality support and guidance to all contractors

### NHS Commissioned Services

- NHS Pharmacy First
  - To achieve >80% of pharmacies achieving the (£500) finance gateway criteria >66% hitting (£1,000)
  - Aim to achieve 9,000 clinical pathway consultations per month
  - All surgeries to be achieving referrals of >10 referrals per 1,000 patient list size per month
  - Continue growth of PF through GP, NHS111, UTC, A&E and 111Online referrals
    - Aspiration to achieve 25,000 Pharmacy First consultations per month
  - 90% of surgeries formally referring patients to pharmacies
- New Medicines Service
  - Raise awareness with pharmacies about the change in the service specification
  - Grow awareness across the wider primary care about NMS
  - Aim for 30,000 NMS consultations per month
- Hypertension Case-Finding
  - Aim for 75% of patients who require an ABPM are getting an ABPM in the pharmacy
- Pharmacy Contraception Service
  - 8,000 per month consultations across the three components of the contraception service
  - Supported by PCN Leads developing the service across their pharmacies
- Develop additional PGDs commissioned by the ICBs
  - Develop new PGDs to provide services to support the National Pharmacy contract
  - Successfully implement new commissioned services

### Pharmacy Support

- Delivery of services across all pharmacies
  - For example, Pharmacy First, PGDs, NMS, DMS, vaccinations



- Analysis of BSA / PharmOutcomes data to identify trends in performance and support where needed
- Creation of a BI Management Suite to hold the LPC management information

#### **Primary / Secondary Care working relationships**

- Integrated Care Boards
  - Development of new financially sustainable services and PGDs
  - Representation at senior levels across the ICBs to support pharmacy contract delegation
  - To see a reduction in the use of branded generics due:
    - Patient safety – confusion due to multiple branded products being prescribed
    - Shortages leading to increased surgery time in changing prescriptions along with failure to supply to patients
    - Financial implications for pharmacy due to often providing at a financial loss
- Local Authorities
  - Work with our LAs to further develop the locally commissioned services
- GP / Pharmacy relationships
  - Achieve three surgery / pharmacy meetings per year across each PCN
- Primary Care Networks
  - Support the activity of the pharmacy PCN leads to deliver increases in the oral contraception service
  - Provide management guidance and support to the PCN Leads through regular management meetings

#### **Communications**

- Increase working links with secondary care establishments
- Stakeholder engagement
  - Support pharmacies to develop their links with their MPs
  - Pharmacies / MPs / Councillors / GPs / Practice Managers / NHSE-WTE / Universities
  - Raise awareness of the successes in pharmacy
- Communications directly with contractors
  - Conference
- Local media representation

#### **LPC Finances**

- LPC financial governance
- Yearly summary to contractors
- Work to obtain project grants

