

Avon LPC Strategic Plan 2023-24

Support the behavioural change management of the community pharmacies across Avon to ensure they are fit for the future of the pharmacy contract

- Empower pharmacies to take ownership of their business and healthcare environment
- Support pharmacies to review the provision of non-commissioned services to provide commercial sustainability of the sector
- Support pharmacies to incorporate new technology including remote consultations
- Creating capacity in pharmacy to deliver additional services

Training and Development

- Six clinical training courses with supplementary training as required during the year
- Online training platform for training across network
- Link training to all commissioned services where appropriate
- Engagement with the wider pharmacy team with face to face and online training
- IP Qualification
 - Aim for 75 IPs either qualified or in training by 2024
 - Teach and Treat project live across BNSSG, plus second wave live in BSW
 - Funding and support including help recruiting DMP / DPP
 - Positive recruitment driver to increase the number of pharmacists in community
 - Go live with IP Pathfinder Project across both ICBs
 - LPC to provide mentoring support for IPs in the project

NHS Commissioned Services

- Hypertension Case-Finding
 - Double the pharmacy activity on HCF during 2023/24
- NHS Community Pharmacist Consultation Service
 - Continue growth of CPCS through GP, NHS111, UTC, A&E and 111Online referrals
 - Aspiration to achieve 10,000 referral per month via CPCS
 - Link with Pharmacy Support and Liaison Manager role to strengthen surgery / pharmacy links
- Discharge Medicines Service
 - Over 1,000 referrals per month to community pharmacies across Avon
 - Work with other key stakeholders to develop DMS referrals from other organisations
- New Medicines Service
 - Raise awareness with pharmacies about the change in the service specification
 - Grow awareness across the wider primary care about NMS
- Active engagement with new services and pilots as commissioned

Pharmacy Support

- Delivery of services across all pharmacies
 - For example, PGDs, NMS, DMS, CPCS, Flu vaccinations
- Support with the delivery of PQS
- Analysis of BSA / PharmOutcomes data to identify trends in performance and support where needed

Primary / Secondary Care working relationships

- Integrated Care Board
 - Development of new financially sustainable services and PGDs
 - Representation at senior levels across the ICBs to support pharmacy contract delegation
- GP / Pharmacy relationships
 - Create locality groups across the LPC with GP practices and pharmacies working closely together
- Primary Care Networks
 - Support the deployment of the PCN Pharmacy Lead Development Programme
 - Link CPCS, DMS, Hypertension Case-Finding, Contraception Supply and NMS with PCNs

Communications

- Quarterly Area Manager meetings via Zoom
- Increase working links with secondary care establishments (including Avon and Wilts MHP)
 - To enhance DMS
- Stakeholder engagement
 - Pharmacies / MPs / Councillors / GPs / Practice Managers / HEE / Universities
 - Raise awareness of the successes in pharmacy
- Communications directly with contractors
 - Conference
 - Social media
- Local media representation

LPC Finances

- LPC financial governance
- Yearly summary to contractors
- Work to obtain project grants